

U.S. SECURITIES AND EXCHANGE COMMISSION
Delegated Examining Unit
VACANCY ANNOUNCEMENT NUMBER: DEU-04-149
Also announced under 04-244-DP

Opening Date: Sept 13, 2004

Closing Date: Sept 27, 2004

INFORMATION TECHNOLOGY SPECIALIST, SK-2210-11, 12, 13

(This is a bargaining unit position.)

GRADE: SK-11 \$58,029 - \$84,768
SK-12 \$69,549 - \$101,601
SK-13 \$82,705 - \$138,724

PROMOTION POTENTIAL: SK-13

VACANCIES: One

SCHEDULE: FULL-TIME
PERMANENT APPOINTMENT

OFFICE: San Francisco District Office

LOCATION: San Francisco, CA

This job is open to all U.S. citizens

Moving expenses will not be paid

BENEFITS: SEC provides the following benefits - Thrift Savings Program, Federal Employees' Health Benefits Program, Work Life Programs, Federal Employees' Group Life Insurance Program, Annual and Sick Leave, Long Term Disability, and Flexible Spending Account.

WHAT WORK WILL YOU PERFORM?

The Regional Office IT Specialist serves as a customer representative between end users, program or regional/district office management, and the agency's Office of Information Technology. IT Specialists have an understanding of the work performed by the users they support. IT Specialists serve as primary facilitators for end-users within their area of responsibility by helping employees with questions, usage, training, installation, and resolution of information technology problems. They provide customer support services, including installation, configuration, troubleshooting, customer assistance, and/or training, in response to customer requirements. They work with end-users, their assigned Technical Liaison, OIT management and other staff as appropriate to ensure that end-user information technology needs are met in accordance with agency IT strategic objectives

WHAT ARE THE QUALIFICATION REQUIREMENTS

Candidates must meet the Specialized Experience or Substitution of Education outlined below

Applicant must have one full year of specialized experience at a level of difficulty equivalent to the next lower grade in the Federal service (e.g. GS/SK-09 for the SK-11 position, GS/SK-11 for the SK-12 position, GS/SK-12 for the 13 position) or the equivalent in the private sector. Specialized experience includes: (1) TCP/IP network management; (2) File systems and peripheral management; (3) Network printing services; (4) Managing system resources; (5) User account administration; (6) E-mail services; and (7) Modem/fax/scanner troubleshooting services.

OR

Substitution of education

FOR THE SK-09: Two full years of progressively higher level graduate education or a master's or equivalent graduate degree directly related to the work of the position. Education must have included major study in computer science, information science, information systems management, mathematics, statistics, operations research, or engineering; or course work that required the development or adaptation of computer programs and systems and provided knowledge equivalent to a major in the computer field.

FOR THE SK-11: Three (3) full years of progressively higher-level graduate education in an accredited college or university, or a Ph.D. or equivalent doctoral degree that demonstrates the knowledge, skills, and abilities necessary to do the work. Education must have included major study in computer science, information science, information systems management, mathematics, statistics, operations research, or engineering; or course work that required the development or adaptation of computer programs and systems and provided knowledge equivalent to a major in the computer field.

HOW ARE QUALITY RANKING FACTORS USED

Quality ranking factors are used to ascertain the extent of your knowledge, skills and abilities as related to the specialized experience. If you do not address the quality ranking factors to clearly describe the extent of your experience, you may be determined ineligible or receive a low rating. These factors also will determine whether you will place among the top ranked candidates to be referred for interview.

1. Demonstrated knowledge and experience defining, recommending, and troubleshooting end user application problems, and communicating effectively with users concerning specialized software applications.
2. Knowledge of information technology systems administration.
3. Demonstrated knowledge and experience in microcomputer hardware, software, and LAN-based application software; including troubleshooting network operating system problems in Windows XP operating system and in network protocols including Microsoft and Active Directory
4. Demonstrated expertise in the standard suite of Microsoft products, including Word, Excel, Power Point, Access, Outlook, etc.
5. Demonstrated ability to coordinate large-scale integrations, deployments and upgrades of IT equipment.

HOW TO APPLY

Candidates must provide all information requested by this job announcement, and submit:

1. A resume or (OF-612) Optional Application for Federal Employment;
2. Separate sheet clearly describing your knowledge, skill and abilities for each mandatory selective factor and quality ranking factor;
3. Copies of college transcript(s) to substantiate educational requirements; and
4. Social security number; beginning and ending employment dates; salary information; and if you are a United States citizen. This information is necessary to determine if you meet all qualification and legal requirements for Federal Employment.
5. Appropriate documentation if claiming veteran's preference (e.g., DD-214 and/or letter from the Veteran's Administration regarding disability status).

If you do not provide all the information requested, you may lose consideration for this position. None of these forms will be subsequently loaned or returned to applicants.

If you are a displaced Federal employee, you must attach to the front of your application proof of eligibility such as an SF-50 and/or RIF letter. If you are a displaced Federal employee separated within the local commuting area of the position, your application will be reviewed to determine whether you meet the minimum qualification requirements and, if you are found minimally qualified, then your application will be rated to determine whether you meet the well-qualified criteria established for the position. A well-qualified displaced employee will be referred before any other qualified candidates.

Disabled veterans, individuals with disabilities and veterans eligible for special OPM appointing authorities are also strongly encouraged to apply.

FILING APPLICATIONS

Applications mailed to U.S. Securities and Exchange Commission, Office of Human Resources, 6432 General Green Way, Alexandria, VA 22312, must be received no later than the vacancy announcement closing date. Hand delivered applications from within headquarters must be personally accepted and date stamped in OAPM, Mini Personnel Office, Room 1120, Mail Stop 1-3 on or before the vacancy announcement closing date.

Applications received in postage-paid Government envelopes will not be considered and are a violation of Federal law and regulation. In accordance with agency policy, SEC will only accept FAX applications if there is evidence that they were not sent from Federal Government FAX machines. Applicants are reminded of legal prohibition against the use of Government envelopes or other property for other than officially approved activities. These prohibitions are contained in 5 U.S.C. 735.205, 39 U.S.C. and 18 U.S.C.

ADDITIONAL INFORMATION

Security Clearance: The individual selected may be subject to a security investigation. Favorable results on a Background Investigation may be a condition of employment or selection to another position.

WHERE TO SEND APPLICATION

U.S. Securities and Exchange Commission
6432 General Green Way
Alexandria, VA 22315
Attention: Deborah Perkins
Fax No.: (703) 914-0556 Voice No.: (202) 942-7772

FOR ADDITIONAL VACANCIES THAT MAY BE AVAILABLE VISIT: <http://www.sec.gov/jobs.shtml>

EQUAL EMPLOYMENT OPPORTUNITY

Candidates will be considered without regard to any non-merit reason such as race, color, religion, age, sex, sexual orientation, national origin, or disability. Disabled veterans, individuals with disabilities and veterans eligible for special OPM appointing authorities are strongly encouraged to apply.

SEC provides reasonable accommodations to applicants with disabilities. If you need a reasonable accommodation for any part of the application and hiring process, please notify the agency's Disabilities Coordinator, OAPM. The decision on granting reasonable accommodations will be on a case-by-case basis.

EMPLOYMENT GUIDE
DELEGATED EXAMINING
U.S. Securities and Exchange Commission
Office of Human Resources
Alexandria, Virginia 22312

Thoroughly read this guide and provide all information requested.

This information will help us determine whether you meet legal requirements for Federal employment and evaluate your qualifications for the position.

APPLICATION	<ul style="list-style-type: none"> • Apply by submitting an <i>Optional Application for Federal Employment</i> (OF-612) or a résumé. • Place in the top right corner of each page of your application: job title, grade and announcement number of the position for which you are applying. • Provide your social security number, name, address, home and office phone numbers. • Indicate when you are available to start work. • Make sure your application is complete and clear. An unreadable application will <u>not</u> be considered for the position.
LEGAL REQUIREMENTS	<ul style="list-style-type: none"> • United States citizenship required for jobs in the <i>competitive civil service</i>. • Males over age 18 born after December 31, 1959 must be registered with the Selective Service System or have an exemption.
EDUCATION & TRAINING	<ul style="list-style-type: none"> • List any formal education received in an accredited institution. Give full name and address of high school, college, university, law school; type of certificate, diploma, or degree; grade point average; and month, year degree earned (or when you expect to earn your degree). • List any certifications or diplomas from trade or vocational schools, or training courses you have had that are relevant to the position for which you are applying. Give the full name and address of the school; name of subject, beginning and ending dates of training (month and year); number of classroom hours completed; and certificate or diploma earned as appropriate. • You must <u>submit a copy or the official (original) college transcript</u> as proof of your college degree and/or number of semester or quarter hours completed.
EXPERIENCE	<ul style="list-style-type: none"> • Describe fully any work experience directly related to the experience required by the vacancy announcement. List the job title of your position; name and address of employer; supervisor's name and telephone number. Regardless of whether your <u>employment is in the Federal or private sector, you must show beginning and ending employment dates in month and year (i.e., March 2000, 3/00 or 3/2003). You must show average hours worked per week and starting, ending and/or present salary.</u> • Be explicit about what you did and what kinds of skills you used in doing it; evaluators cannot read meaning into what you write. Do not assume that the evaluator will understand what you do based on your title, the kind of business you were involved in, or the name of your organization or company. • Remember to indicate whether we may contact your present and previous employers. • If you are currently or were formerly employed as a civilian in the Federal Government, indicate the highest grade held and the appointment type (i.e., career, career conditional, temporary, excepted, etc.)
MANDATORY	<ul style="list-style-type: none"> • If a mandatory selective factor is shown on the vacancy announcement, it is compulsory

RY SELECTIVE FACTOR	that you meet the experience described. Only candidates who possess the mandatory factor will receive further consideration for the position.
QUALITY RANKING FACTORS	<ul style="list-style-type: none"> • Only applications meeting the minimum qualifications for the job are rated against a Rating Schedule. • Use extra sheets of paper to fully, but concisely describe any technical knowledge, skills and abilities, reporting relationships, and all work experience you have that relates to each Quality Ranking Factor. • Address each quality ranking factor to clearly describe the extent of your experience. You may be determined ineligible or receive a low rating if you do not address the factors. Your response to the factors will be measured against the Rating Schedule to determine your rating score and whether you will place among the top ranked candidates to be referred to the hiring official for further consideration and interview.
VETERANS PREFEREN CE	<ul style="list-style-type: none"> • <u>To receive 5-point veteran preference</u>, you <u>must</u> submit a copy of your Certificate of Release or Discharge from Active Duty (DD-214) for each position for which you are applying. Visit website: www.opm.gov/veterans to verify veterans' preference. • <u>To receive 10-point veteran preference</u>, you <u>must</u> submit an Application for 10-point Veteran Preference (SF-15), along with an official statement dated within the last 12 months from the Dept. of Veterans Affairs or Armed Forces, certifying service-connected disability.
SPECIAL SELECTION PRIORITY	<ul style="list-style-type: none"> • This applies only to current or former career or career conditional Federal employees affected by reduction-in-force (RIF). Review your specific RIF notice about your rights and period of eligibility for special priority selection under the Interagency Career Transition Assistance Plan (ICTAP). • To receive special selection priority as a Federal employee, you must: (1) apply timely for a specific job announcement with no greater promotion potential than the position from which you have been or are being separated; (2) occupy or be displaced from a position in the same local commuting area of the vacancy for which you are requesting priority consideration; (3) have a current (or last) performance rating of record of at least fully successful; and (4) determined to be <u>well-qualified</u> as a displaced Federal employee for the SEC position. • <u>To meet SEC's well-qualified criteria</u>, you must: (a) receive a rating of above average (3 <i>points</i>) or higher in each quality ranking factor; or (b) receive a superior rating (5 <i>points</i>) to offset each quality ranking factor rated minimally qualified (1 <i>point</i>). If you are a surplus or displaced employee and meet SEC's well-qualified criteria, your application will be referred to the selecting official before any other qualified candidate inside or outside the Federal Government.
EVALUATI ON PROCEDUR ES	<ul style="list-style-type: none"> • A Human Resources Specialist will evaluate your application to determine whether you meet the minimum qualifications on the vacancy announcement. • A panel of subject matter experts will rank each qualified candidates' application against a Rating Schedule. The rating schedule is a tool designed specifically for rating the quality ranking factors for the position. Based on the panel's evaluation of your application, you will be given a rating score of 70 to 100. Additional points also will be given for veterans' preference, if appropriate. The names of the highest rated candidates will be put on a referral certificate and sent to the supervisor, who will make the final decision on who will be interviewed and hired.

FILING APPLICATION	<p>You may:</p> <ul style="list-style-type: none"> • Mail your application through the U.S. Postal Service. Mailed applications must be received on or before the closing date of the announcement. • Hand deliver your application <u>only</u> to personnel staff at the address on the vacancy announcement. • You may fax your application to the phone number listed on the announcement. Applications must be sent received on or before the closing date of the announcement. • A separate application package is mandatory for each job of interest. • Application material not received by the deadline above will not be considered. • Federal regulations prohibit the use of government property for personal use.
WHERE TO SEND APPLICATION	<p>U.S. Securities and Exchange Commission Attention: Deborah Perkins 6432 General Green Way, Stop 0-1 Alexandria, VA 22312 Fax Number: (703-914-0556)</p>
INQUIRIES	<p>For general inquiries about matters of concern, you may contact the Human Resources Assistant at (202) 942-4083.</p>
FIRST LEVEL APPEAL	<p>To file a formal inquiry or appeal, you must write to the Chief of the Classification, Staffing, Employee Benefits and Payroll Administration Branch at the address below, and include in your letter the information required under "Final Appeal." Your appeal must be filed not later than 90 days from the date of receipt of your letter, which informed you of your application status. The Branch Chief will review your application and send you a letter notifying you of the decision regarding your particular request or concern.</p>
FINAL APPEAL	<p>If you are dissatisfied with the Branch Chief's decision, you may request a final appeal within 30 calendar days of receiving the first notice of decision. To initiate a final appeal, you must write to:</p> <p>Associate Executive Director Office of Human Resources U.S. Securities and Exchange Commission 6432 General Green Way Alexandria, Virginia 22312</p> <p>Your letter should include the following information:</p> <ul style="list-style-type: none"> • Your name and address; • Job title, grade and announcement number of the position for which you applied; • Describe the concern and explain why you believe there is an error or oversight. • If you need more information, describe the matter or process you are unsure about. <p>While your concern or question is being investigated, no change will be made to your rating status.</p>